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Mr. J. Francois Oosthuizen
105-1234 Warf Street
Victoria, BC
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April 20th, 2016

Dear Mr. Oosthuizen,

This letter is to confirm that for INV- 15113 & 15259 reflecting the purchase of three diamonds (SKU- 62997, SKU- 63344, SKU-63350), we provide an unconditional money back guarantee valid for 12 days from the date of this letter. Accordingly, if for any reason you are dissatisfied with the transaction, the full amount of \$ 64,837.50 will be refunded to you upon request at any time up to and including May 2nd, 2016.

If you have any questions feel free to contact me.

Sincerely,

Michael King
Director of Trading

2 May 2016

Dear Mr Michael King

I have tried several times to call your office to speak to Mr John Carson and to you. I left messages every time but did not receive any answer back. I hereby request a refund of my funds \$ 64 837.50 as per your agreement above.

J. Francois Oosthuizen